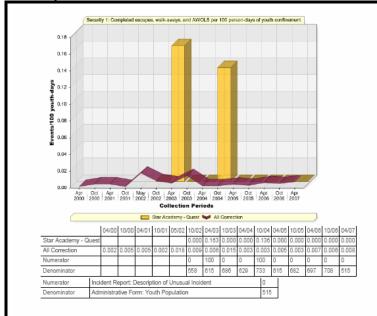
7 Quest

7.1 Security

This includes measures such as escapes, contraband and lost or misplaced equipment.

7.1.1 Security 1 Escapes: completed

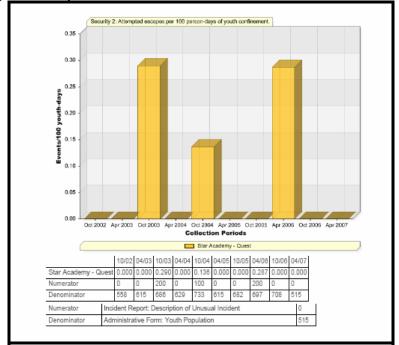
Complete escapes, walk-aways, and AWOL's per 100 person-days of youth confinement.



There is no completed escape; walk-away, and/or AWOL's for five consecutive data collections. The national average for April '07 is .008.

7.1.2 Security 2 Escapes: Attempted

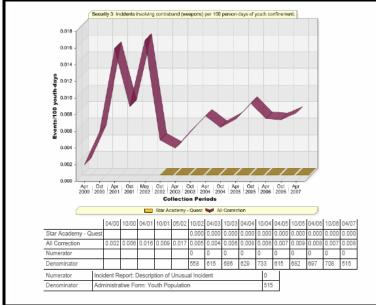
Attempted escapes per 100 person days of youth confinement.



There are no attempted escapes for October '06 and for April '07.

7.1.3 Security 3 Contraband: Weapons

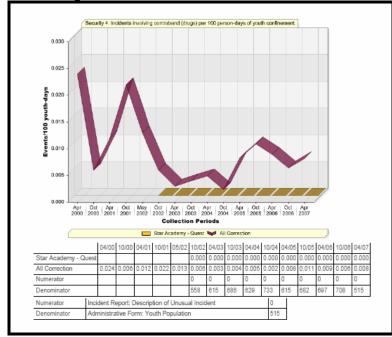
Incidents involving contraband (weapons) per 100 person days of youth confinement.



There are no incidents involving contraband (weapons) for the tenth consecutive data collection.

7.1.4 Security 4 Contraband: Drugs

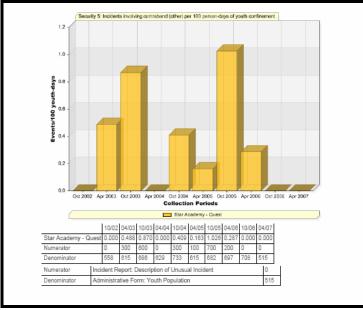
Incidents involving contraband (drugs) per 100 person days of youth confinement.



There are no incidents involving contraband (drugs) for the tenth consecutive data collection.

7.1.5 Security 5 Contraband: Other

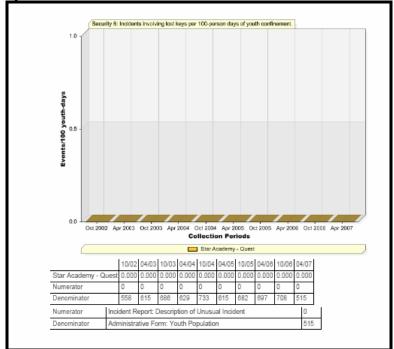
Incidents involving contraband (other) per 100 person days of youth confinement.



There were no incidents involving contraband (other) in October '06 and April '07.

A Facility Improvement Plan (FIP) was developed for this Outcome Measure OM in April '03 and has been formally closed. The FIP team continues to monitor this OM closely. 7.1.6 Security 6 Lost Keys

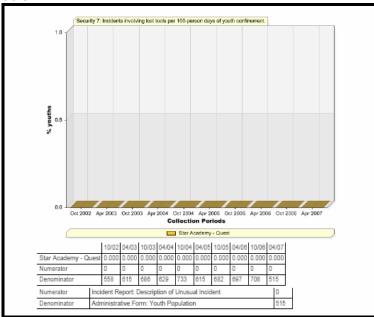
Incidents involving lost keys per 100 person days of youth confinement.



There were no incidents involving lost keys for the tenth consecutive data collection.

7.1.7 Security 7 Lost Tools

Incidents involving lost tools per 100 person days of youth confinement.



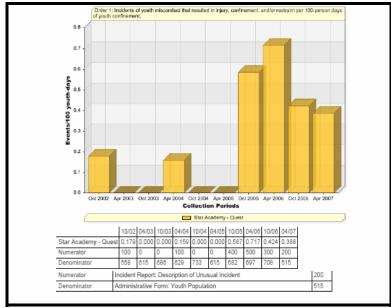
There were no incidents involving tools for the tenth consecutive data collection.

7.2 Order

This includes measures such as misconduct, use of restraints and isolation and idle waking hours.

7.2.1 Order 1 Youth Misconduct

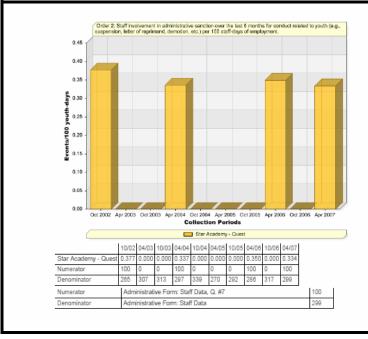
Incidents of youth misconduct per 100 person days of youth confinement.



There were three incidents of youth misconduct for October '06 and two for April '07.

7.2.2 Order 2 Administrative Sanction: Staff Involvement

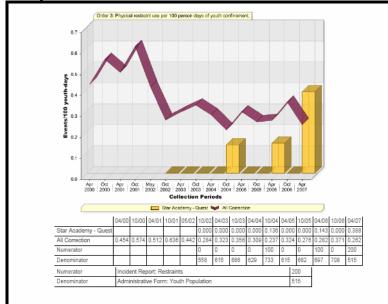
Staff involvement in administrative sanction for conduct related to youth (e.g., suspension, letter of reprimand, demotion, etc.) per 100 staff days of employment.



Staff involvement in administrative sanction for conduct related to youth, is zero percent for October. This increased to one incident for the April data collection.

7.2.3 Order 3 Restraints: Physical

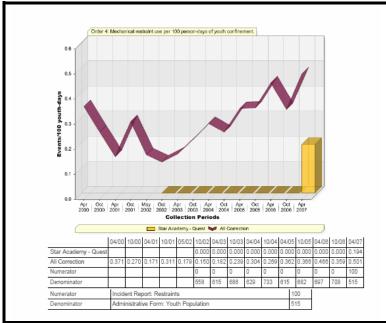
Physical restraint use per 100 person days of youth confinement.



There was zero incidents of physical restraint use for Oct '06 and two incident for April '07 a rate of .262. The national average for this OM is currently .262.

7.2.4 Order 4 Restraints: Mechanical

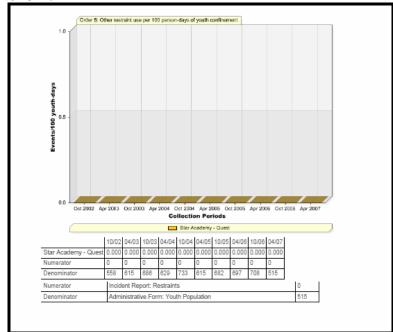
Mechanical restraint use per 100 person days of youth confinement.



There were no incidents of mechanical restraint use for October '06 and one incident reported in April '07. This outcome measure remains below the national average which is .359 for October '06 and .501for April '07.

7.2.5 Order 5 Restraints: Other

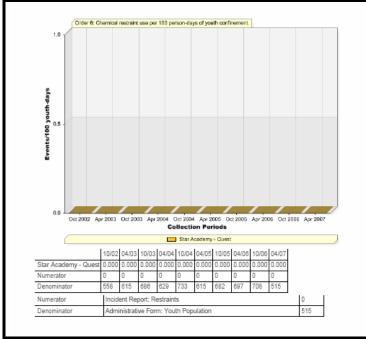
Other restraint use per 100 person days of youth confinement.



There have consistently been no incidents of other restraint use for all data collections.

7.2.6 Order 6 Restraints: Chemical

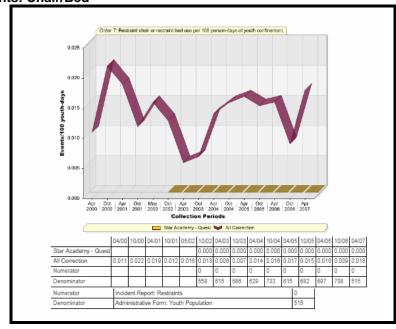
Chemical restraint use per 100 person days of youth confinement.



There have been no incidents of chemical restraint use for all data collections.

7.2.7 Order 7 Restraints: Chair/Bed

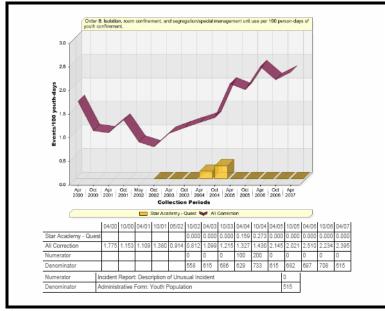
Restraint chair or restraint bed use per 100 person days of youth confinement.



Restraint chair/restraint bed use remains at zero for all data collections to date. The national average is .009 for October '06 and .018 for April '07.

7.2.8 Order 8 Confinement: Isolation/Room

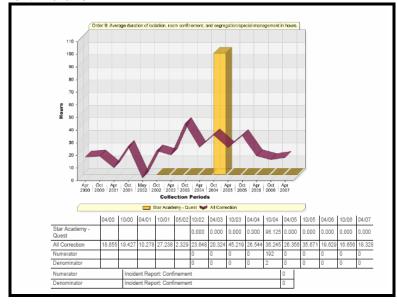
Use of isolation and room confinement and segregation/special management unit use per 100 person days of youth confinement.



There are no incidents per 100 person days of youth confinement for October '06 and for April '07. The national average is 2.234 in October and 2.395 in April.

7.2.9 Order 9 Confinement: Duration

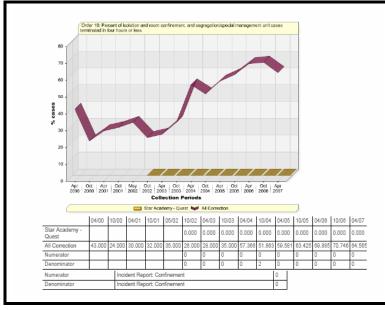
Average duration of isolation and room confinement and segregation/special management unit in hours.



Average duration of isolation and room confinement in hours remains at zero for the last five data collections. The national average in October '06 is 16.656 hours, and 18.328 hours in April '07.

7.2.10 Order 10 Confinement: Termination Time 4 hours or less

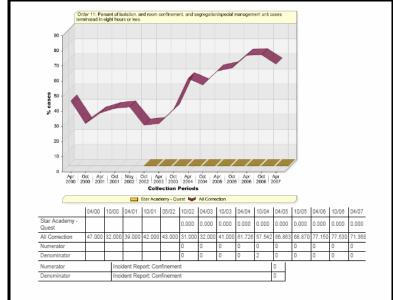
Percent of isolation or room confinement and segregation/special management unit cases terminated in four hours or less.



Percent of isolation or room confinement terminated in four hours or less was zero percent for both reporting periods. The national average for this OM is 71% for October and 64% for April.

7.2.11 Order 11 Confinement: Termination Time 8 hours or less

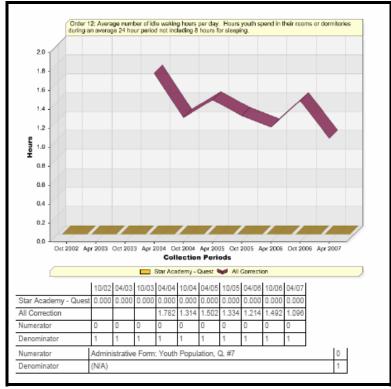
Percent of isolation or room confinement and segregation/special management unit cases terminated in eight hours.



Percent of isolation or room confinement cases terminated in eight hours or less is zero percent for both reporting periods. The national averages for October and April are 77% and 71%, respectively.

7.2.12 Order 12 Idle Hours

Number of idle hours youth spent in their rooms or dorms not including 8 hours for sleeping.



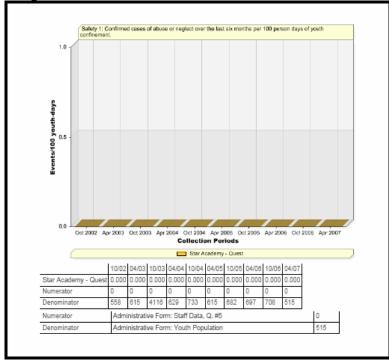
Average number of idle waking hours per day is zero percent for all consecutive data collections. The national average rate for April '07 is 1.096 hours per day.

7.3 Safety

This includes injuries, overpopulation, self-destructive behavior, assaults, and fear for safety.

7.3.1 Safety 1 Abuse or Neglect

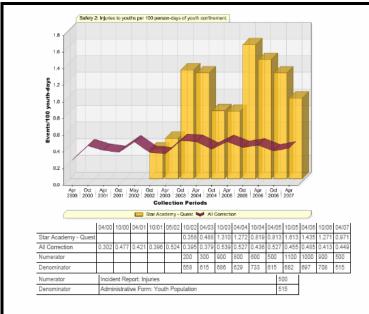
Number of confirmed cases of abuse or neglect over the last six months per 100 person days of youth confinement.



Confirmed cases of abuse or neglect has been zero for all data collections.

7.3.2 Safety 2 Injuries: Youth

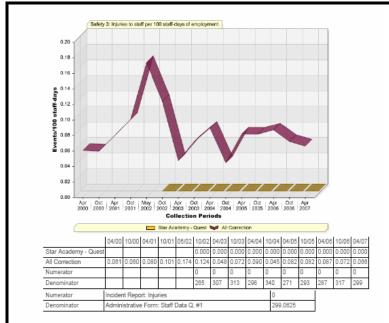
Injuries to youth per 100 person days of youth confinement.



Injuries to youth per 100 person days decreased in October '06 to nine incidents per 100 days for a rate of 1.271. In April '07 the number of injuries decreased to five incidents for a rate of .971. These are above the national average of .413 (Oct) and .449 (April).

7.3.3 Safety 3 Injuries: Staff

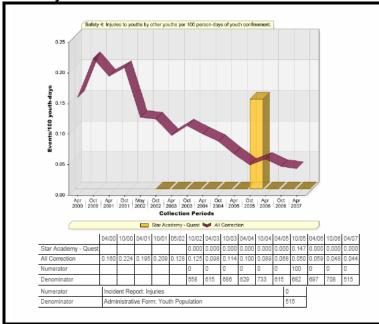
Injuries to staff per 100 staff days of employment.



Reported injuries to staff has consistently been zero for all data collections to date.

7.3.4 Safety 4 Injuries: Youth by Youth

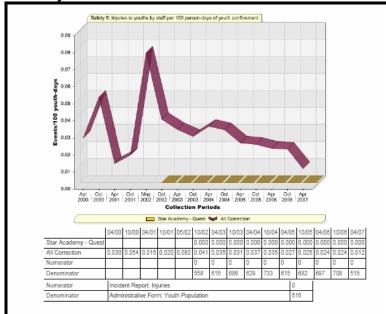
Injuries to youth by other youth per 100 person days of youth confinement.



Injuries to youth by other youth per 100 person days of confinement is zero percent for both data collections. The current national average for this OM is .044.

7.3.5 Safety 5 Injuries: Youth by Staff

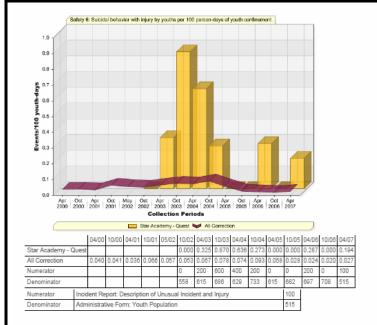
Injuries to youth by staff per 100 person days of youth confinement.



Injuries to youth by staff have remained at zero for all data collections. The national average for the April '07 data collection is .012.

7.3.6 Safety 6 Suicidal Behavior: With Injuries

Suicidal behavior with injury by youth per 100 person days of youth confinement.

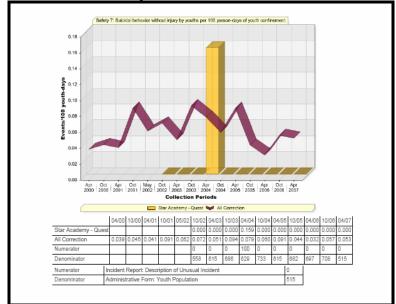


Suicidal behavior with injury by youth was zero in October '06 and increased to one incident in April '07, a rate of .194. The national average for this OM is currently .027.

The FIP team continues to monitor this OM closely.

7.3.7 Safety 7 Suicidal Behavior: Without Injuries

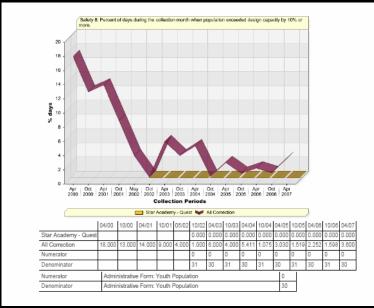
Suicidal behavior without injury by youth per 100 person days of youth confinement.



Suicidal behavior without injury by youth is zero for October '06 and for April '07. The national average for this OM is currently .053.

7.3.8 Safety 8 Design Capacity

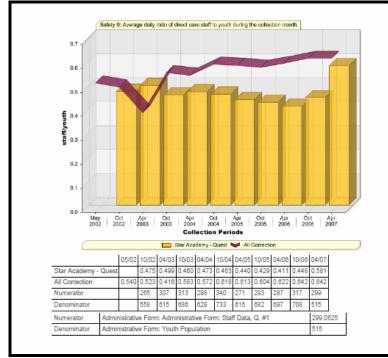
Percent of days during the collection month when population exceeded design capacity by 10 percent or more.



Percent of days during the assessment period when the population exceeded the design capacity by 10% or more is again zero for the tenth consecutive data collection. The current national average for this OM is 3.600.

7.3.9 Safety 9 Ratio: Direct Care Staff to Youth

Average ratio of direct care staff to youth for each day during the collection month.

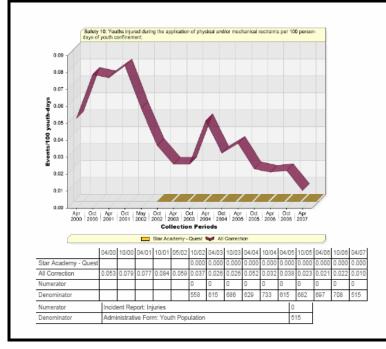


Average ratio of staff to youth for October '06 is at a rate of .448 and .581 in April '07. The national averages for these data collections are .642 for both October and for April.

A FIP was developed for this OM in October '02 which has been deemed successful and formally closed.

7.3.10 Safety 10 Injuries: Application of Physical/Mechanical Restraints

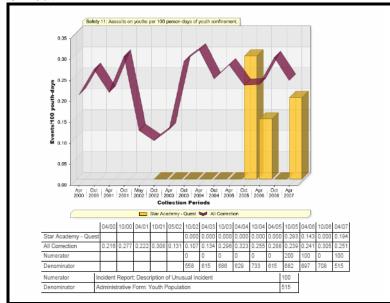
Youth injured during the application of physical and/or mechanical restraints per 100 person days of youth confinement.



Youth injured during the application of physical or mechanical restraints has continued to be zero for all data collection periods to date. The current national average for this OM is .010.

7.3.11 Safety 11 Assaults: Youth

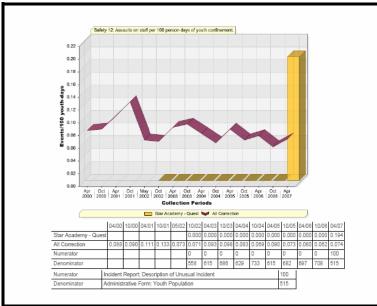
Assaults on youth per 100 person days of youth confinement.



Assaults on youth per 100 person days of youth confinement decreased to zero incidents in October and one incident (.194) in April. The national average for this OM is .251.

7.3.12 Safety 12 Assaults: Staff

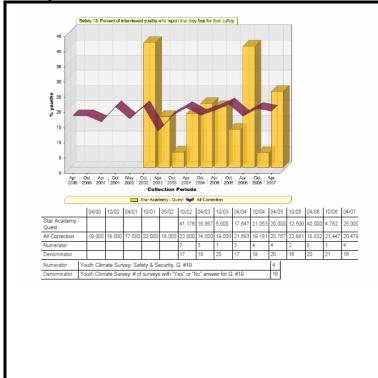
Assaults on staff per 100 person days of youth confinement.



Assaults on staff per 100 days of youth confinement was zero for October '06 data collection. There was one incident reported in April '07 a rate of .062. The current national average for this OM is .074.

7.3.13 Safety 13 Fear For Safety: Youth

Percent of interviewed youth who report that they fear for their safety.

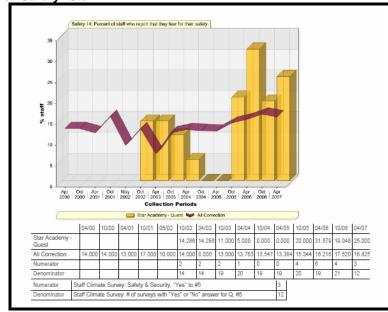


The percent of interviewed youth that report fearing for their safety decreased to one youth (5%) for the October data collection. This increased in April to four youth (25%) fearing for their safety. The current national average for this OM is 20%.

A FIP has been developed for this OM October '04 and has been deemed successful and formally closed. The FIT is closely monitoring this OM along with Safety 14.

7.3.14 Safety 14 Fear For Safety: Staff

Percent of staff who report that they fear for their safety.



In October '06 four staff reflect fearing for their safety (19%). In April three staff reported they feared for their safety (25%). The current national average is 17%.

A FIP has been developed for this OM October '05, reviewed biannually and is currently open. See details below.

7.3.14.1

Problem: Staff reporting that they fear for their safety has significantly increased. With new staff and new program management a fresh approach to the internal fear surveys will take place. They will be administered not only to direct care program staff but also to direct care education staff at different times. The (FIP) team will then identify what the fears are, and what organizational program they are coming from (program, education, maintenance team members).

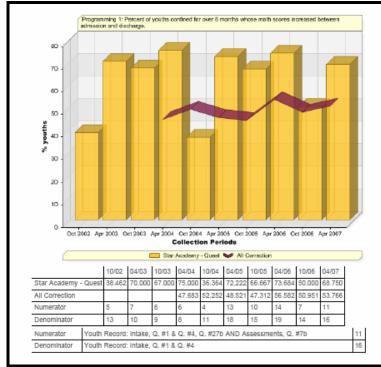
Final Solution: The treatment director's will take the lead on this (FIP) and communicate the survey outcomes back to the senior staff involved. One goal is to determine if the known fears can be remedied or if it is beyond our control. Discussion of fear concerns from past fear surveys dealt with the following items: (poor radios, difficult youth, lack of staff) Many transitional changes have occurred at STAR Academy this last year and many staff have shifted responsibilities. A new "Youth Conduct of Standards" operational memorandum has been established to help with the program transition. New radios have been ordered and each staff will maintain their own, overfill positions have been approved as well as hiring more temps. New de-escalation training has become available and will be reviewed with staff. (Jireh) Better communication among program staff has been established. (ALERT Sheets/All Staff email) On site supervisor and roaming staff have been established which has helped in situations and staff coverage. State PbS Coordinator will collaborate with other jurisdictions to see if they have successful action steps that we might utilize.

7.4 Programming

This includes academic progress as well as measures pertaining to mental health, social skills, substance abuse, individual treatment plans, [ITP], family contacts, and volunteers.

Programming 1 Scores: Math 7.4.1

Percent of youth confined for over 6 months whose math scores increased between admission and discharge.

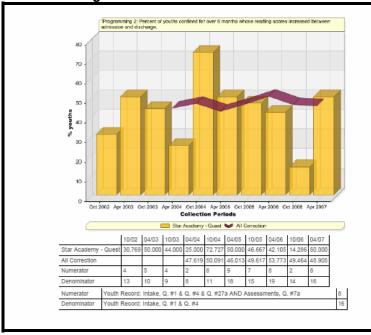


In the Quest program, 50% of youth confined over 6 months had math scores increase between admission and discharge in October '06, and 69% in April '07. The current national average for this OM is 54%.

A FIP was developed for this OM in October '02 and has been deemed successful and formally closed.

7.4.2 **Programming 2 Scores: Reading**

Percent of youth confined for over 6 months whose reading scores increased between admission and discharge.

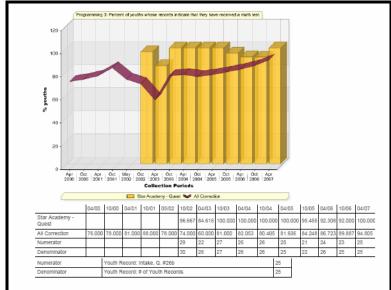


In the Quest program, 14% of youth confined over 6 months had reading scores increase between admission and discharge in October '06 and 50% of youth had scores increase in April '07. The current national average for this OM is 49%.

A FIP was developed for this OM in April 2004 and has been formally closed due to the significant increase.

December 2007 Quest 7.4.3 Programming 3 Admission: Math Test

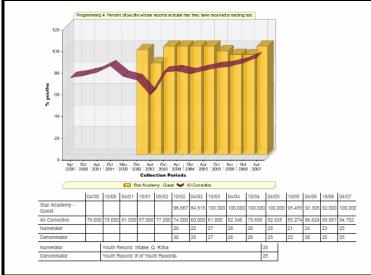
Percent of youth whose records indicate that they received a math test at admission.



Percent of youth whose records indicate they have received a math test at admission was 92% in October and 100% in April. This is above the national average, which is currently 95%.

7.4.4 Programming 4 Admission: Reading Test

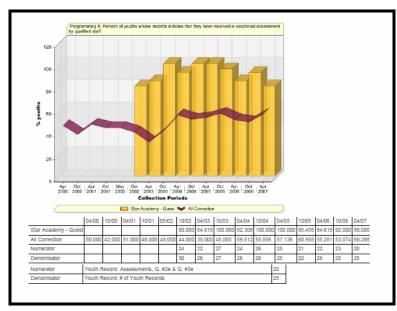
Percent of youth whose records indicate that they received a reading test at admission.



Percent of youth whose records indicate they have received a reading test at admission was 92% in October and 100% in April. This is above the national average, which is currently at 95%.

7.4.5 Programming 5

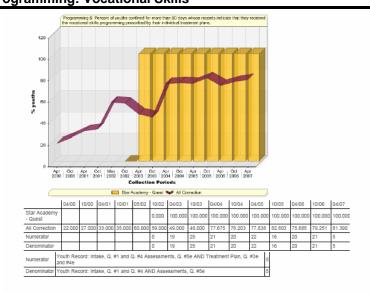
Percent of youth whose records indicate that they received a vocational assessment by qualified staff.



Percent of youth whose records indicate they have received a vocational assessment by qualified staff is 92% for October '06 and 80% for April '07 compared to the current national average of 60%.

7.4.6 Programming 6 Programming: Vocational Skills

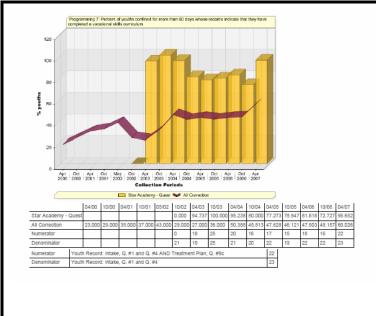
Percent of youth confined for more than 60 days whose records indicate that they received the vocational skills programming prescribed by their individual treatment plans.



Percent of youth confined for more than 60 days whose records indicate they've received vocational skills programming is again 100% for both reporting periods. The national average is 81% for April.

7.4.7 Programming 7 Curriculum: Vocational Skills

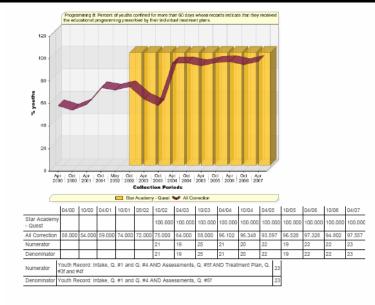
Percent of youth confined for more than 60 days whose records indicate that they have completed a vocational skills curriculum.



The percent of youth confined for more than 60 days whose records indicate that they've completed a vocational skills curriculum was 78% in October '06 compared to the national average of 486%. This increased in April '07 to 96% and remains above the national average of 60%.

7.4.8 Programming 8 Programming: Educational

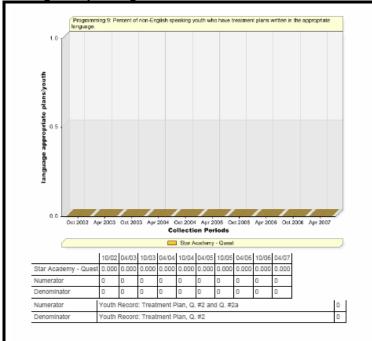
Percent of youth confined for more than 60 days whose records indicate that they received the educational programming prescribed by their individual treatment plans.



Percent of youth confined for more than 60 days whose records indicate they've received the education programming as prescribed in their Individual Treatment Plan (ITP) has consistently been 100% for all data collections. The current national average for this OM is 97%.

7.4.9 Programming 9 Non English Speaking Youth

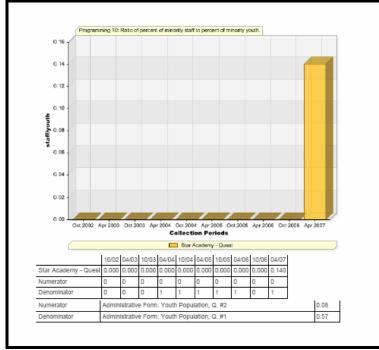
Percent of non-English speaking youth who have treatment plans written in the appropriate language.



Percentage of non-English speaking youth who have treatment plans written in the appropriate language did not apply to Quest for the October '06 nor the April '07data collections.

7.4.10 Programming 10 Minority Ratio

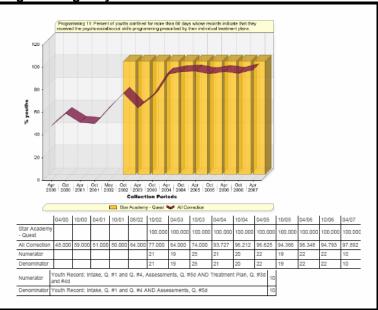
Ratio of percent of minority staff to percent of minority youth.



Ratio of minority staff to minority youth was zero percent for October '06 and .140 for April '07.

7.4.11 Programming 11 Programming: Psychosocial/Social Skills

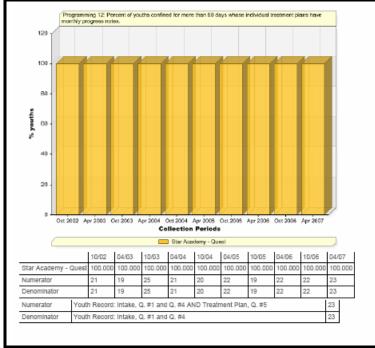
Percent of youth confined for more than 60 days whose records indicated that they received the psychosocial/social skills programming prescribed by their individual treatment plans.



Percent of youth confined for more than 60 days whose records indicate they've received the social skills programming as prescribed in their ITP remains at 100% for both reporting periods. The current national average for this OM is 98%.

7.4.12 Programming 12 Monthly Progress Notes

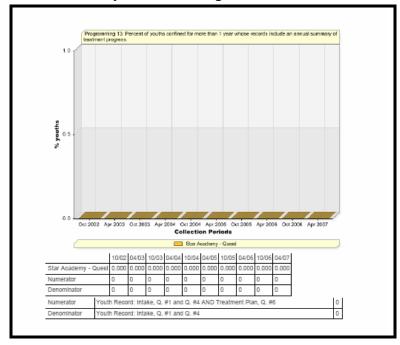
Percent of youth confined for more than 60 days whose individual treatment plans have monthly progress notes.



Percent of youth confined for more than 60 days whose ITP's have monthly progress notes has remained at 100% for all data collections.

7.4.13 Programming 13 Annual Summary Treatment Progress

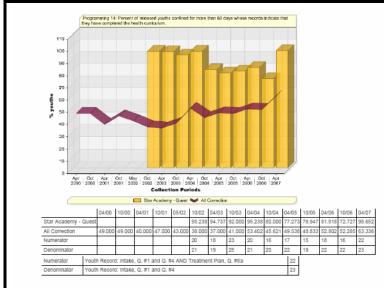
Percent of youth confined for more than 1 year whose records include an annual summary of treatment progress.



Percent of youth confined for more than 1 year whose records include an annual summary did not apply to Quest for both reporting periods.

7.4.14 Programming 14 Curriculum: Health

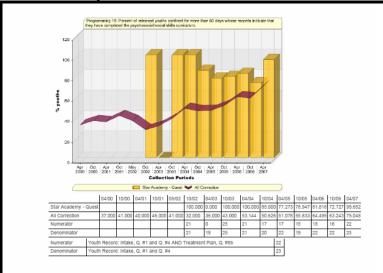
Percent of youth confined for more than 60 days whose records indicate that they have completed the health curriculum.



Percent of youth confined over 60 days whose records indicate they have completed the health curriculum is 73% in October '06 and 96% in April '07. This is above the national average of 52% in October and 63% in April.

7.4.15 Programming 15 Curriculum: Psychosocial/Social Skills

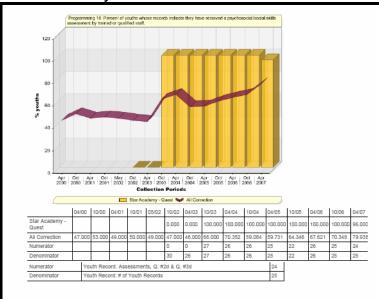
Percent of youth confined for more than 60 days whose records indicate that they have completed the psychosocial/social skills curriculum.



Percent of youth confined over 60 days had records to indicate they have completed the social skills curriculum is 73% for October '06 and 96% for April '07, compared to the national average of 75%.

7.4.16 Programming 16 Assessment: Psychosocial/Social Skills

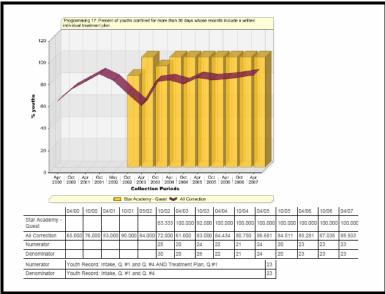
Percent of youth whose records indicate they have received a psychosocial/social skills assessment.



Percent of youth whose records indicate they've received a psychosocial/social skills assessment remains at 100% for all reporting periods. The national average for this OM is currently 80%.

7.4.17 Programming 17 ITP

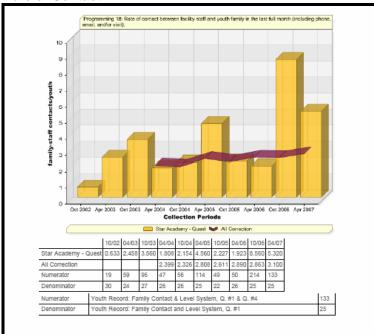
Percent of youth confined for more than 30 days whose records indicate a written individual treatment plan.



For both reporting periods, 100% of juvenile's records include a written Individual Treatment Plan. This is above the national average of 87% and 89% respectively.

7.4.18 Programming 18 Rate of Contact

Rate of contact between facility staff and youth family (including phone, email and/or visit).



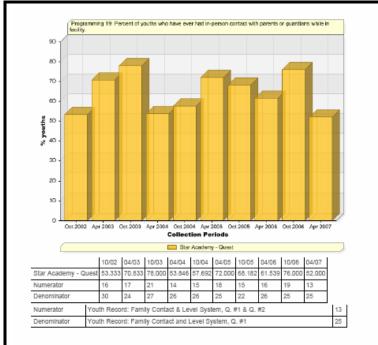
Rate of contact between facility staff and youth family is 8.560 contacts for October '06 and 5.320 for April '07. The current national average for this OM is 3.100.

A FIP was developed for this OM in October 2004 and has been deemed successful and formally closed.

December 2007

7.4.19 Programming 19 Youth Contact With Parents/Guardians

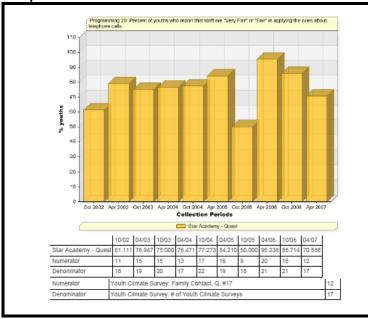
Percent of youth who have ever had in person contact with parents or guardians while in facility.



For the October '06 data collection, 76% of youth have had in person contact with a parent or guardian while in the facility. This decreased to 52% for the April '07 data collection.

7.4.20 Programming 20 Telephone Policies

Percent of youth who report that policies governing calls are implemented consistently.



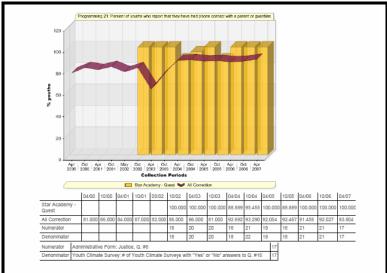
Percent of youth who report that policies governing telephone calls are implemented consistently decreased from the previous data collection to 86% in October '06 and to 70% in April '07.

A FIP was developed for this OM in April 2003 and has since been deemed successful and formally closed.

December 2007

7.4.21 Programming 21 Phone Contact

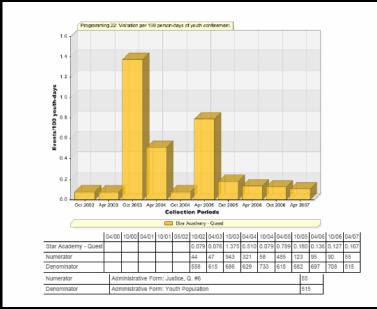
Percent of youth who report that they have had phone contact with a parent or guardian.



Percent of youth who report that they've had phone contact with a parent or guardian was 100% for both reporting periods. The national average for this OM is currently at 93%.

7.4.22 Programming 22 Visitation

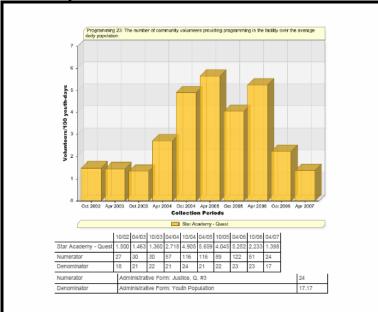
Visitation per 100 person days of youth confinement.



The rate of visitation per 100 person days of confinement decreased in October '06 to a rate of .127 and .107 April '07.

7.4.23 Programming 23 Community Volunteers

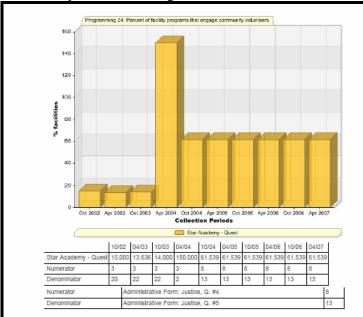
The number of community volunteers providing programming in the facility over the average daily youth population.



The number of community volunteers providing programming over the average day count decreased to 2.233 in October '06 and 1.398 in April '07. PbS measures community volunteers providing volunteer services during the data collection month only.

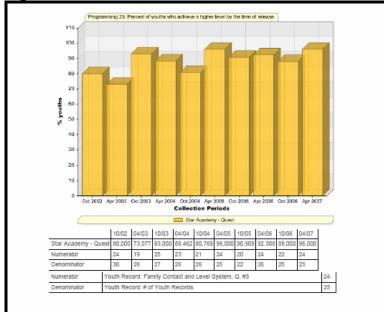
7.4.24 Programming 24 Community Volunteer Programs

Percent of facility programs that engage community volunteers.



In the Quest program, 61% of different program components engaged community volunteers for both reporting periods. 7.4.25 Programming 25 Higher Level At Release

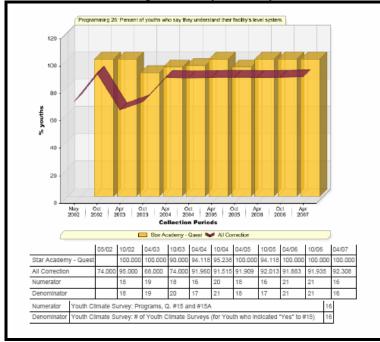
Percent of youth who achieve a higher level by the time of release.



Percent of youth who achieve a higher level by the time of their release decreased in October '06 to 88%, but then increased to 96% in April '07.

7.4.26 Programming 26 Youth's Understanding of Facility Level System

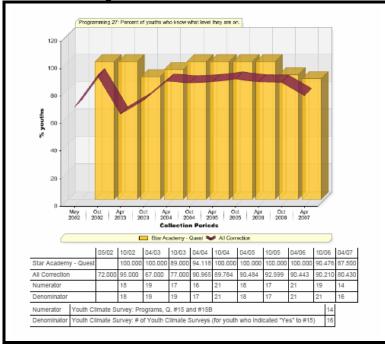
Percent of youth who say they understand their facility's level system.



In the Quest program, 100% of youth said they understand their facility's level system for both data reporting periods. The national average is 92%.

7.4.27 Programming 27 Youth's Knowing Level

Percent of youth who know what level they are on.



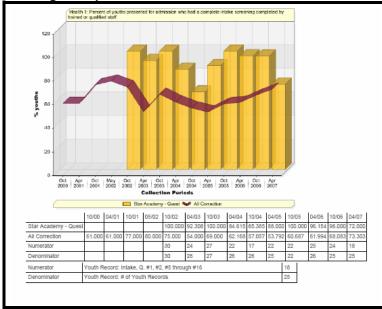
In October '06, 90% of youth said they knew what level they were on. In April '07 this decreased to 87% of youth reporting they knew what level they were on. The national average is currently 80% for this outcome measure.

7.5 Health

This includes intake, ITP implementation, and juvenile awareness of services.

7.5.1 Health 1 Intake Screening: Complete

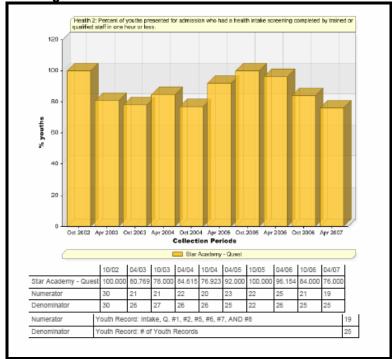
Percent of youth presented for admission who had a complete intake screening by trained or qualified staff.



In the Quest program, 95% of youth at admission had a complete intake screening from trained and qualified staff in October '06 and 72% in April '07. The national average for this OM is currently 73%.

7.5.2 Health 2 Intake Screening: Health

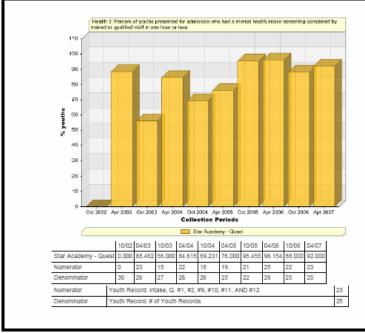
Percent of youth presented for admission who had a health intake screening by trained or qualified staff in one hour or less.



In October '06, 84% of the youth at admission to Quest and 76% in April had a health intake screening in one hour or less.

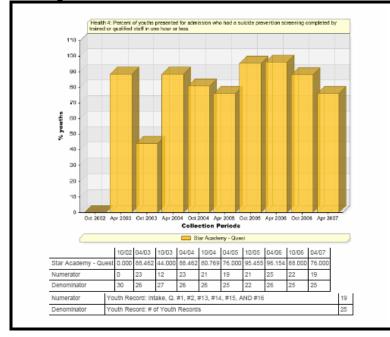
7.5.3 Health 3 Intake Screening: Mental Health

Percent of youth presented for admission who had a mental health intake screening by trained or qualified staff in one hour or less.



In October '06, 88% of the youth at admission to Quest had a mental health intake screening in one hour or less. This increased to 92% in April '07. 7.5.4 Health 4 Intake Screening: Suicide Prevention

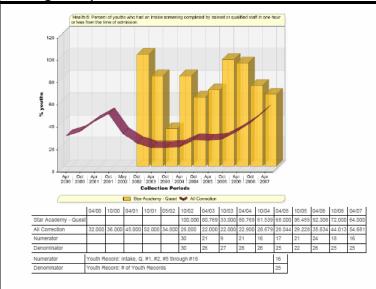
Percent of youth presented for admission who had a suicide prevention screening by trained or qualified staff in one hour or less.



In October '06, 88% of the youth at admission to Quest had suicide prevention screening in one hour or less and then slightly decreased to 76% in April '07.

7.5.5 Health 5 Intake Screening: Completed in Less than 1 hour

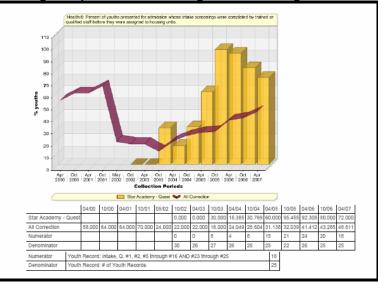
Percent of youth presented for admission who had an intake screening completed by trained or qualified staff in one hour or less.



In October '06, 72% of the youth at admission to Quest had a complete intake screening by trained or qualified staff in one hour or less compared to 44% nationally. This decreased to 64% in April '07 compared to 55% nationally.

7.5.6 Health 6 Intake Screening Completed before Assigned to Housing Unit

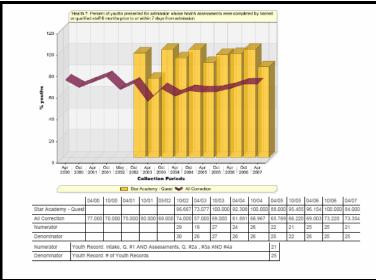
Percent of youth presented for admission whose intake screenings were completed by trained or qualified staff before they were assigned to housing units.



Percent of youth at admission whose intake screenings were completed before they were assigned housing units decreased to 80% in October '06, and 72% in April' 07. The current national average for this OM is 49%.

7.5.7 Health 7 Completed: Health Assessments

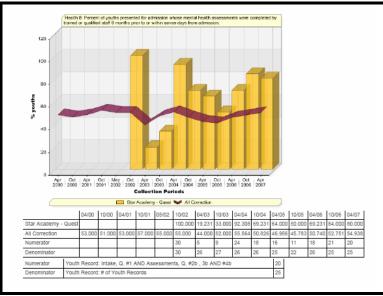
Percent of youth presented for admission whose health assessments were completed by trained or qualified staff within seven days.



The percent of youth admitted who had health assessments completed within 7 days increased to 100% in October '06 and 84% in April '07. Quest continues to remain above the national average for all data collections. The current national average for this OM is 73%.

7.5.8 Health 8 Completed: Mental Health Assessment

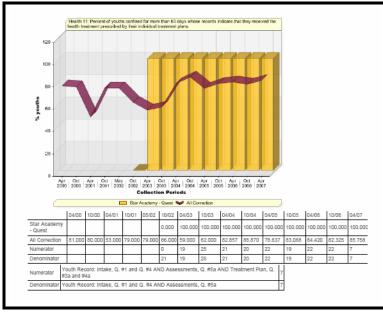
Percent of youth presented for admission whose mental health assessments were completed by trained or qualified staff within seven days.



In the Quest program, 84% of the youth had mental health assessments completed within 7 days for the October '06 data collection, and 80% for the April '07 data collection. The national average is 52% in October and 55% in April.

7.5.9 Health 11 Health Care Treatment

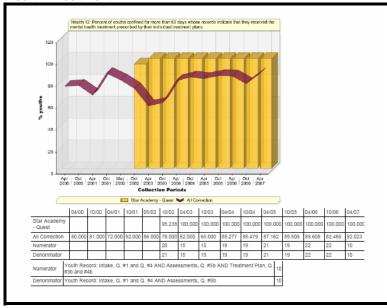
Percent of youth confined for more than 60 days whose records indicate that they received the health treatment prescribed by their individual treatment goals.



Percent of juveniles confined for over 60 days whose records indicate they received the health treatment as prescribed by their ITP has remained at 100% for all data collections. Quest is above the national average for this OM, which is currently at 86%.

7.5.10 Health 12 Mental Health Treatment

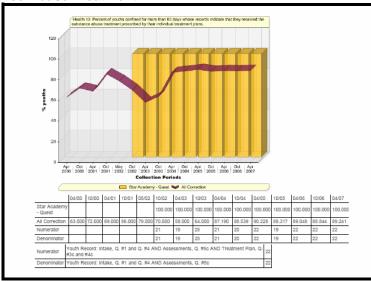
Percent of youth confined for more than 60 days whose records indicate that they received the mental health treatment prescribed by their individual treatment goals.



Percent of juveniles confined for over 60 days whose records indicate they received Mental Health treatment as prescribed by their ITP is 100% for both October and April, and higher than the national average of 92%.

7.5.11 Health 13 Substance Abuse Treatment

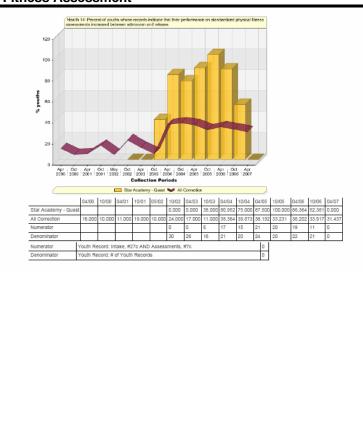
Percent of youth confined for more than 60 days whose records indicate that they received the substance abuse treatment prescribed by their individual treatment goals.



Percent of juveniles confined for over 60 days whose records indicate they received substance abuse treatment as prescribed by their ITP has remained at 100% for all data collections to date. The national average is 89%.

7.5.12 Health 14 Physical Fitness Assessment

Percent of youth whose records indicate that their performance on standardized physical fitness assessments increased between admission and release.



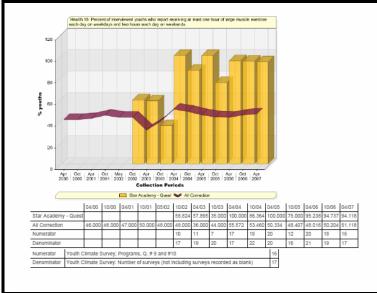
Percent of youth whose records indicate their performance on standardized physical fitness assessments increased between admission and release decreased to 52% in October '06. This OM was not applicable in April '07 since no assessments were administered.

The Facility Improvement Team has taken a close look at this OM and has determined that assessments will be back on track due to the wellness instructor filled position.

A FIP was developed for this OM in October '02 and has been deemed successful and formally closed.

7.5.13 Health 15 Large Muscle Exercise

Percent of interviewed youth who report receiving at least one hour of large muscle exercise each day on weekdays and two hours each day on weekends.

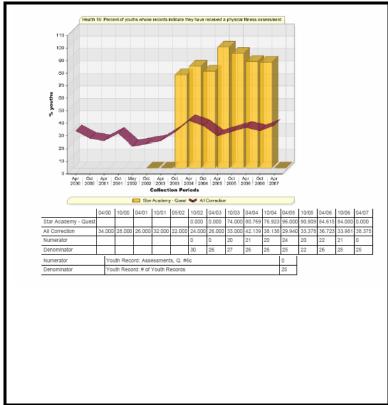


In October '06, 95% of interviewed youth report receiving at least one hour of large muscle exercise each day on weekdays and two hours each day on weekends. This decreased to 94% in April '07 compared to 51% nationally.

A FIP was developed for this OM in April 2003 and has been deemed successful and formally closed.

December 2007 Quest 7.5.14 Health 16 Physical Fitness Assessment

Percent of youth whose records indicated they have received a physical fitness assessment.



In the Quest program, 84% of youth records indicate the youth received a physical fitness assessment in October '06 and zero percent in April '07. This is compared to 33% and 38% nationally.

The Facility Improvement Team has taken a close look at this OM and has determined that assessments will be back on track due to the wellness instructor filled position.

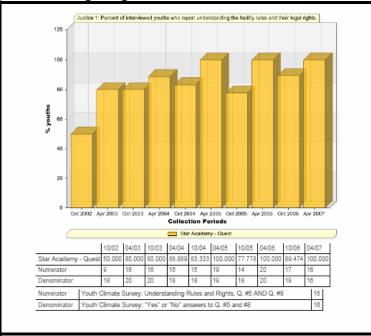
A FIP was developed for this OM in October 2002 and has been deemed successful and formally closed.

7.6 Justice

This includes grievances and legal rights.

7.6.1 Justice 1 Facility Rules and Legal Rights

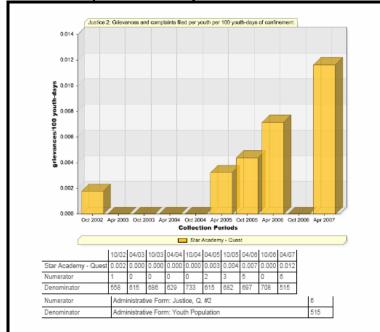
Percent of interviewed youth who report understanding the facility rules and their legal rights.



Percent of interviewed youth who report they understand facility rules and legal rights is 89% for October '06 and 100% for April '07.

7.6.2 Justice 2 Grievances and Complaints: Filed By Youth

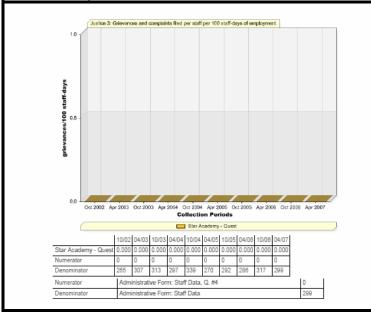
Grievances and complaints filed per youth per 100 days of youth confinement.



Grievances and complaints filed per youth per 100 person days of confinement is not applicable for the October '06 data collection and increased to six grievances for the April '07 collection period at a rate of .012.

7.6.3 Justice 3 Grievances and Complaints

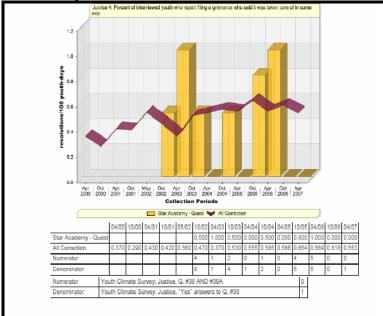
Grievances and complaints filed per staff per 100 staff days of employment.



There have been no grievances and complaints filed per staff per 100 days of employment for all data collections to date.

7.6.4 Justice 4 Grievances Filed By Youth

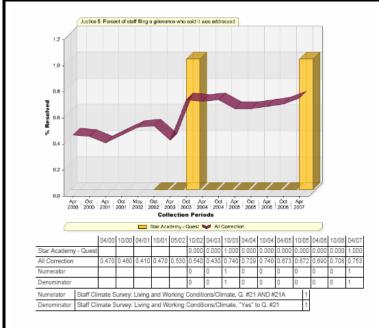
Percent of interviewed youth who report filing a grievance and who said it was addressed.



The percent of interviewed youth that report filing a grievance and said it was addressed was zero percent for both data collections. The current national average for this OM is .553.

7.6.5 Justice 5 Grievances Filed By Staff

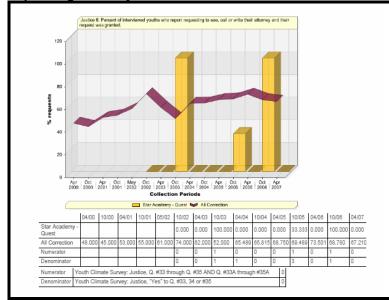
Percent of interviewed staff filing a grievance who said it was addressed.



Staff filing a grievance and report that the grievance was addressed was not applicable for October '06 and 100% for April. The current national average for this OM is .753.

7.6.6 Justice 6 Youth Requesting Attorney Contact

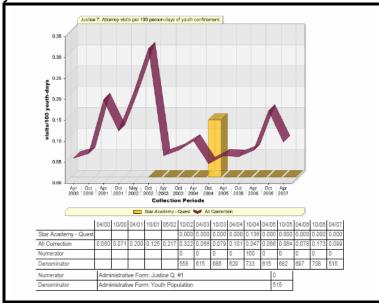
Percent of interviewed youth who report requesting to see, call, or write their attorney and their request was granted.



Percent of youth who requested to see, call or write their attorney and their request was granted was 100% in October '06. This was not applicable for the April data collection since there were no such requests. The current national average for this OM is 67%.

7.6.7 Justice 7 Attorney Visits

Attorney visits per 100 person days of youth confinement.



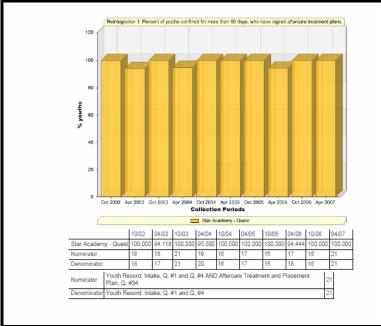
There were no attorney visits for October '06 and for April '07. The current national average for this OM is .099.

7.7 Reintegration

This includes aftercare treatment plans, youth's correspondence, case manager, and community referrals.

7.7.1 Reintegration 1 Aftercare Treatment Plans

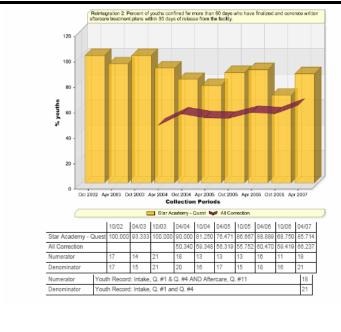
Percent of youth confined for more than 60 days who have signed aftercare treatment plans.



Percent of youth confined for more than 60 days, who have signed aftercare treatment plans was 100% for October and for April.

7.7.2 Reintegration 2 Aftercare Treatment Plans Finalized

Percent of youth confined for more than 60 days who have finalized and concrete written aftercare treatment plans within 30 days of release from the facility.



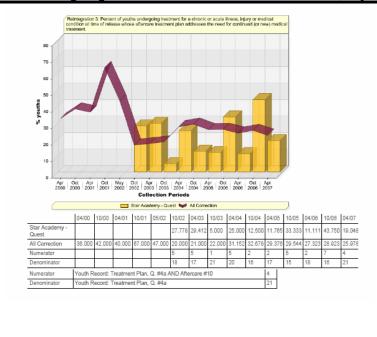
Percent of youth confined for more than 60 days who have finalized and concrete written aftercare treatment plans prior to 30 days of release from the facility decreased to 68% in October '06, and then increased again to 86% in April '07. The current national average for this OM is 66%.

A FIP was developed for this OM in October 2004 and has been deemed successful and formally closed.

December 2007

7.7.3 Reintegration 3 Youth Undergoing Treatment: Chronic Or Acute Illness, Injury, or Medical Condition

Percent of youth undergoing treatment for a chronic or acute illness, injury or medical condition at time of release whose aftercare treatment plan addresses the need for continued (or new) medical treatment.

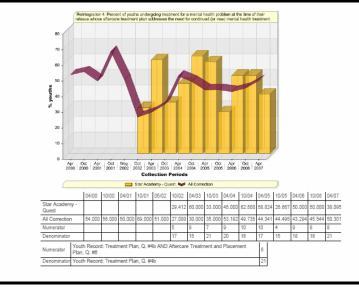


Percent of youth undergoing treatment for a chronic or acute illness, injury or medical condition at time of release whose aftercare treatment plan addressed the need for continued (or new) medical treatment is 43% for October '06 compared to 29% nationally. In April '07, this measured at 19% compared to 26% nationally.

A FIP has been developed for this OM October '04 and has been deemed successful and formally closed.

7.7.4 Reintegration 4 Youth Undergoing Treatment: Mental Health Problem

Percent of youth undergoing treatment for a mental health problem at time of their release whose aftercare treatment plan addresses the need for continued (or new) mental health treatment.

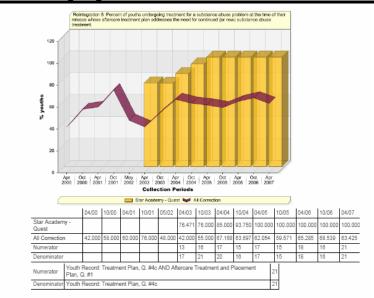


Percent of youth undergoing treatment for a mental health problem at time of release whose aftercare treatment plan addressed the need for continued (or new) mental health treatment is 50% for October '06 and 38% for April '07. The national average for this OM is currently 50%.

December 2007

7.7.5 Reintegration 5 Youth Undergoing Treatment: Substance Abuse

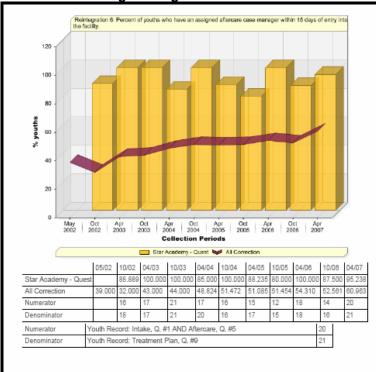
Percent of youth undergoing treatment for a substance abuse problem at time of their release whose aftercare treatment plan addresses the need for continued (or new) substance abuse treatment.



Percent of youth undergoing treatment for a substance abuse problem at the time of release whose aftercare treatment plan addressed the need for continued (or new) substance abuse treatment remains at 100% for the last five data collections. The national average for this OM is currently 63%.

7.7.6 Reintegration 6 Aftercare Case Manger Assignment

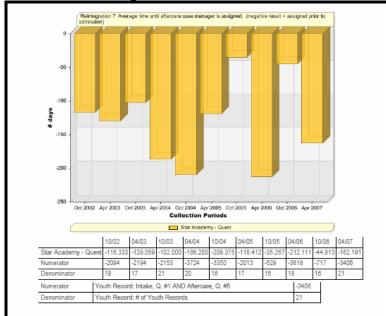
Percent of youth who have an assigned aftercare case manager within 15 days of entry into the facility.



In the Quest program, 87% of youth have an assigned aftercare case manager within 15 days of entry into the facility for October '06 and 95% for April '07. This is better than the national average, which is 52% for October and 60% for April.

7.7.7 Reintegration 7 Aftercare Case Manager Prior to Admission

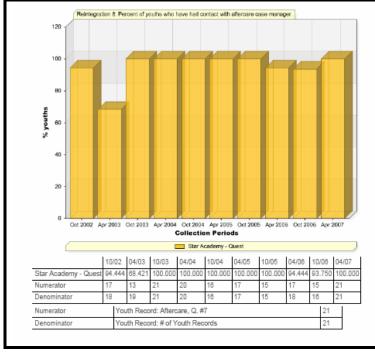
Average time until aftercare case manager is assigned (negative result = assigned prior to admission).



Aftercare case managers are assigned to youth prior to their admission to Quest.

7.7.8 Reintegration 8 Aftercare Case Manager Contact

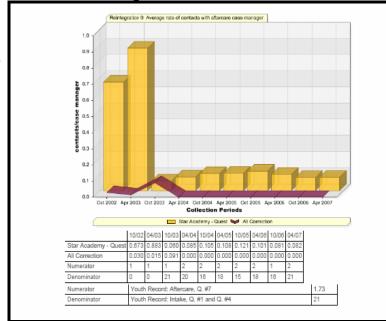
Percent of youth who have had in person contact with aftercare case manager.



For the October reporting period, 94% of youth had in-person contact with their aftercare case manager. This increased to 100% in April.

A FIP was developed for this OM in April 2004 and has been deemed successful and formally closed. 7.7.9 Reintegration 9 Aftercare Case Manager In Person Contacts

Average rate of in person contacts with aftercare case manager.

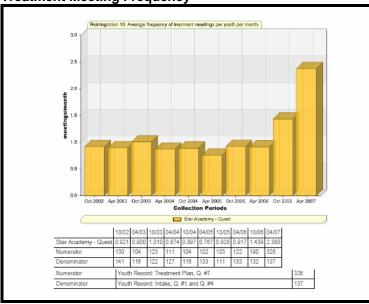


The average rate of inperson contacts with aftercare case manager is .081 for October '06 and .082 for April '07.

A FIP was developed for this OM in April 2004 and has been deemed successful and formally closed.

7.7.10 Reintegration 10 Treatment Meeting Frequency

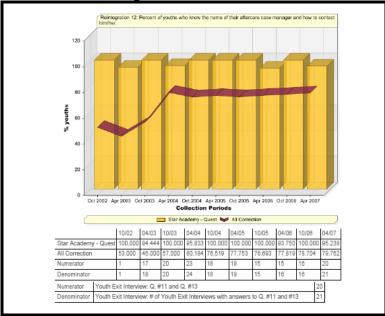
Average frequency of treatment meetings.



The average frequency of treatment meetings is 1.439 per month for October '06 and 2.380 for April '07.

7.7.11 Reintegration 12 Aftercare Case Manager

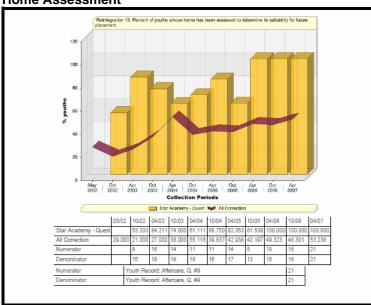
Percent of youth who know the name of their aftercare case manager and how to contact him/her.



In the Quest program, 100% of youth in October '06 and 95% in April '07 know the name of their aftercare case manager and how to contact him/her. The national averages for these two data collections are 79% and 80%.

7.7.12 Reintegration 13 Home Assessment

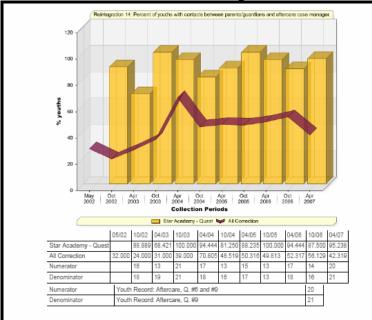
Percent of youth whose home has been assessed to determine its suitability for future placement.



In October '06 and April '07, 100% of the youth's homes have been assessed to determine its suitability for future placement. The current national average for this OM is 53%.

7.7.13 Reintegration 14 Contact Between Aftercare Case Manger And Parents/Guardians

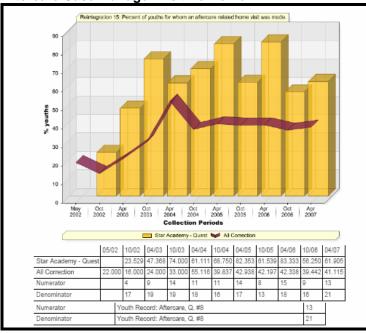
Percent of youth with contacts between parents/guardians and aftercare case manager.



In October '06, the percent of youth with contacts between parents/guardians and aftercare case manager is 87% compared to 56% nationally. In April '07, this increased slightly to 95% and above the national average of 42%.

7.7.14 Reintegration 15 Aftercare Case Manager Visit To Home

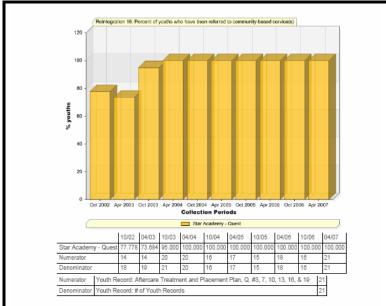
Percent of youth whose aftercare case manager made a family visit to the youth's home.



In the Quest program, 56% of the youth aftercare case managers have made a family visit to the youth's home for October '06, with the national average at 39%. In April '07, this measured 61% and above the national average of 41%.

7.7.15 Reintegration 16 Referred Youth

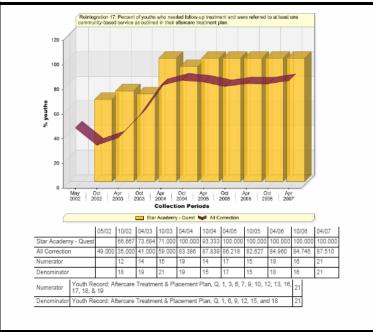
Percent of youth who have been referred.



For both reporting periods, 100% of youth have been referred for aftercare services.

7.7.16 Reintegration 17 Aftercare Treatment Plan: Referral

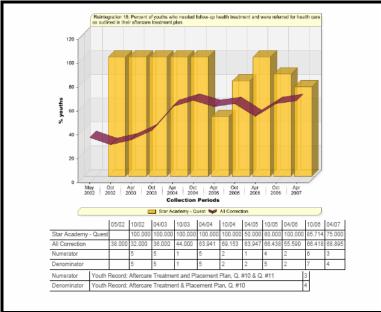
Percent of youth who needed follow-up treatment and were referred to at least one community based service as outlined in their aftercare treatment plan.



100% of youth were referred to at least one community-based service as outlined in their aftercare treatment plan for the third consecutive data collection. This remains above the national averages of 85% (October) and 88% (April).

7.7.17 Reintegration 18 Aftercare Treatment Plan: Health Care

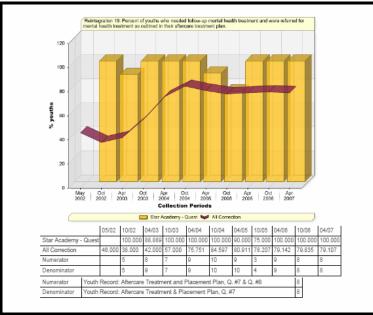
Percent of youth who needed follow-up health treatment and were referred for health care as outlined in their aftercare treatment plan.



Percent of youth who needed follow-up treatment and were referred for health care as outlined in their aftercare treatment plan is 86% for October '06 and then decreased to 75% in April '07. The national average for this OM is currently 69%.

7.7.18 Reintegration 19 Aftercare Treatment Plan: Mental Health Care

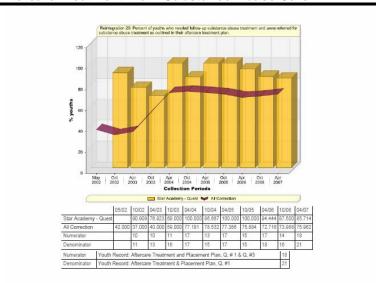
Percent of youth who needed follow-up mental health treatment and were referred for mental health treatment as outlined in their aftercare treatment plan.



Percent of youth who needed follow-up mental health treatment and were referred for mental health treatment as outlined in their aftercare treatment plan is 100% for both reporting periods. This OM remains above the national averages, which are 80% and 79% respectively.

7.7.19 Reintegration 20 Aftercare Treatment Plan: Substance Abuse Care

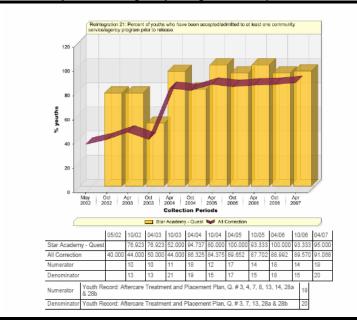
Percent of youth who needed follow-up substance abuse treatment and were referred for substance abuse treatment as outlined in their aftercare treatment plan.



Percent of youth who needed follow-up substance abuse treatment and were referred for substance abuse treatment as outlined in their aftercare treatment plan is 87% for October '06 and 86% for April '07. The national average for this outcome measure is 74% (October) and 76% (April).

7.7.20 Reintegration 21 Community Service/Agency Program Acceptance

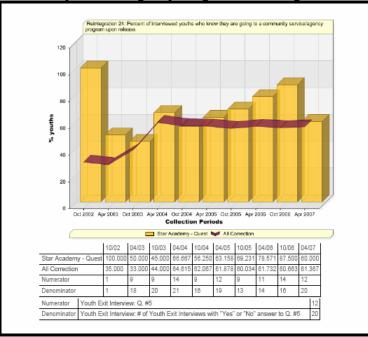
Percent of youth who have been accepted/admitted to at least one community service/agency program prior to release.



Percent of youth who have been accepted/admitted to at least one community service/agency program prior to release is 93% for October '06 and then increased to 95% for April '07. The national average for this OM is currently 91%.

7.7.21 Reintegration 24 Community Service/Agency Program Knowledge

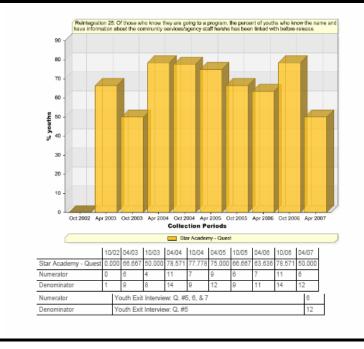
Percent of interviewed youth who know they are going to a community service/agency program upon release.



In October '06, 87% of interviewed youth said they knew they were going to a community service/agency program upon release compared to 61% nationally. This decreased to 60% in April '07 compared to 61% nationally.

7.7.22 Reintegration 25 Community Service/Agency Program Information

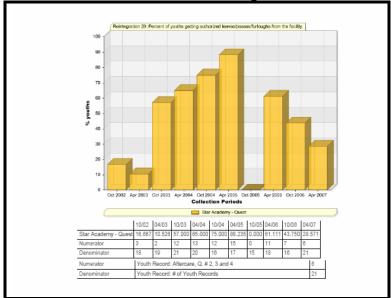
Of those who know they are going to a program, the percent of youth who know the name and have information about the community service/agency staff he/she has been linked with before release.



Of those who knew they were going to a program, 79% of youth in October '06 knew the name and had information about the community services/agency staff he/she has been linked with before release. In April '07, 50% of youth had this information.

7.7.23 Reintegration 29 Authorization of Leaves/Passes/Furloughs

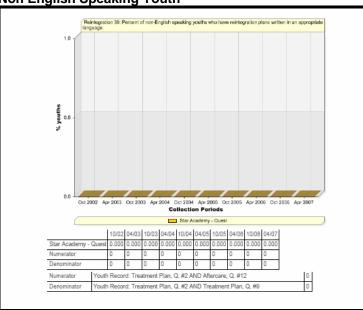
Percent of youth getting authorized leaves/passes/furlough from the facility



Percentage of youth getting authorized leave/passes/furloughs from the facility is 44% for October '06and 29% for April '07.

7.7.24 Reintegration 30 Non English Speaking Youth

Percent of non-English speaking youth who have reintegration plans written in an appropriate language.



Percentage of non-English speaking youth who have reintegration plans written in another appropriate language does not apply to Quest for the October or April data collections.